



## SHIPPING POLICY 2022

### DELIVERY COSTS

The cost per delivery is R 85.00 (including VAT) per box per delivery within Gauteng and R115.00 (including VAT) nationwide unless stated otherwise for bulk orders. Free delivery for subscription clients within the Alberton city district. Delivery fee may be waived on bulk orders to a single location. Delivery to changes are subject to change, in the year.

### DELIVERY TIME

We deliver to the recipient's physical address (specified in the members area), throughout South Africa. Since we make use of a courier company that makes use of delivery routes, we cannot guarantee a delivery time (usually within 3-5 days from order).

### DELIVERY TIME

All orders placed by 12:00 noon will be dispatched the next day. Orders for Johannesburg and Pretoria placed and paid after 9:00 am will be couriered the following business day and will arrive within 2 business days from ordering. All other deliveries to major centers and remote areas will be delivered within 3-5 business days, provided the delivery details are correct.

No deliveries on Saturdays, Sundays and Public Holidays.  
Unfortunately, we do not deliver to informal settlements.



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## **DELIVERY CONDITIONS**

Please note that it is the sender's responsibility to check that the person will be at the said delivery address to receive the gift box. Combination will take no responsibility if this has not been arranged and the delivery can not be made.

Delivery to hospitals, maternity wards, nursing homes, government buildings, etc. will be made to the relevant reception area.

All orders must be signed for. Responsibility for the gift box once signed and accepted is with the relevant authority.

## **DELIVERY IN PEAK TIMES**

For peak delivery periods such as Christmas, Easter, Valentines, Mother's Day, etc, please order at least 5 (five) business days in advance to ensure timely delivery. Delivery to these select days are made on the closest Friday prior to the day of the event (Public Holiday).

Once a product is received signed for it is no longer in our ownership

If a product is received however you are not happy with the content of the box please contact us within 24hrs of receiving the box. Discretion of management may be applied.

If a product is to be returned to CombiNation due to inability to accept delivery, a fee of R150.00 will be charged.



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